



PAYMENT AND REFUND POLICY

Payment / Fees Policy

All registrations are secured on a first-come, first-served basis. Your registration in a course is dependent upon receipt of full payment or payment of the first instalment, should you have opted for a facility in payment. We accept payment by bank card and / or transfer. The fee will be expressed in Euro.

Refund Policy

Cancellation of a course must be made a minimum of 30 calendar days prior to the course to be eligible for a full refund. Cancellations made less than 30 days before the course are not eligible for a refund. Written notice of cancellation shall be effective on the date the withdrawal is received by *Diversity For Performance Professional Coach Training Certification and its parent organization Future Minds Consulting*. You can withdraw by emailing our Director of Education- Julien Lefort on Julien@wearefutureminds.com. Refunds will be made within 10 days following receipt of cancellation or withdrawal requests.

Registration Modifications

Modifications to registration, including substitutions of participants or transfer of course dates, must be completed at least fifteen days before the program date. Participants may contact *Diversity For Performance Professional Coach Training Certification and its parent organization Future Minds Consulting* to modify their registration at contact@wearefutureminds.com. Course changes will be allowed as long as there are spots available.